



RE: Minutes unavailability on the City's website.

On Monday 9-10-07 from 9:30am to 11:00am a short outage to the Minutes and Agenda website link was scheduled. This time was stated by the vendor of the software which is performing the upgrade. During the upgrade they experienced an issue that caused the history of Minutes and the ability to create new Minutes not to function.

We are doing everything we can do to assist the vendor in rectifying this situation.

We are glad to assist you however we can to get information on past minutes that have been approved to you. Please contact the department by phone or e-mail.

Department	Phone	E-mail
Mayor's office	967-3600	ksewall@ci.menasha.wi.us
Personnel		
Attorney		
Clerk		
Engineering	967-3610	cschmidt@ci.menasha.wi.us
Public Works Facility	967-3620	ddworsho@ci.menasha.wi.us
Finance	967-3630	tstoffel@ci.menasha.wi.us
Parks, Recreation, Forestry & Cemeteries	967-3640	kheim@ci.menasha.wi.us
Community Development	967-3650	
Police	967-3500	jjorgenso@ci.menasha.wi.us
Health	967-3520	snett@ci.menasha.wi.us
Senior Center	967-3530	sbull@ci.menasha.wi.us

Thank You for your understanding,

Patrick James

Here is an e-mail from the vendor.

-----Original Message-----

From: Heather Holland [mailto:HHolland@novusolutions.com]

Sent: Wednesday, September 12, 2007 11:08 AM

To: HelpDesk

Subject: RE: Council Minutes

NovusAGENDA is in the final stage of being upgraded to our latest version. We have found a few issues with moving the old minutes to our new version of minutes. We are correcting this problem at this time and will have an update for your system this afternoon. I apologize for the inconvenience. Your past minutes will all be available very soon.

Thanks for your patience.

Heather Holland

Novusolutions

Project Specialist

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