

Frequently Asked Questions

MedImpact

On July 1, 2013, the WEA Trust is switching its Pharmacy Benefits Manager from CVS Caremark to MedImpact. Below are some answers to common questions regarding this transition.

Will I still be able to use the same pharmacy?

Yes. All pharmacies that are currently in our Network will still be in our Network on July 1 when we switch to MedImpact.

I am currently taking a prescription medication. Will this be covered differently through MedImpact?

No. Your medication will continue to be covered at the same price tier it is currently paid at. However, if your plan's benefits change, you may experience a change in the cost of your medication.

I am currently taking a prescription medication that required preauthorization.

Will I need to submit authorization for this medication again?

No. We will transfer the authorization for any prescriptions you are currently taking.

I currently receive my prescription through the CVS Caremark Specialty Pharmacy.

Will I need to do anything to continue receiving my medications?

No. We will transfer any speciality prescriptions to Diplomat, MedImpact's specialty pharmacy vendor. You will receive a letter and phone call from Diplomat to answer any additional questions you may have.

I am using CVS Caremark Home Delivery Service to fill a prescription.

Will I continue to receive my prescription drugs in the mail?

Yes. We will transfer your mail-order prescriptions to Novixus, MedImpact's mail-order vendor. You will receive a letter explaining how to renew your prescription with Novixus when it expires.



If you need further assistance, please call customer service at 1.800.279.4000 or visit weatrust.com.