City of Menasha • Police Department
Police Chief Timothy J. Styka
tstyka@ci.menasha.wi.us

Menasha

To: Members of the Common Council

From: Chief Tim Styka

Date: May 14, 2015

RE: Annual Report and Police Week Recognition Awards

During National Police Week we take the time to reflect upon the past year. As part of the events during the week we recognize officers and community members for their actions. The following awards were given:

HONORARY OFFICER AWARD

This award was presented to Kyla Barge a student at Maplewood Middle School. Based upon Kyla's upbringing she had a fear and mistrust of police officers. Through working with Officer Cook, she developed an appreciation and admiration for what law enforcement does for the community and has become an advocate for work the police do.

TEAMWORK

Officer Thorn, Officer Swenson and Officer Gallagher: The officers utilized a moving roadblock technique to successfully end a pursuit without injuries or damage. They were attempting to stop the vehicle after several 911 calls of the driver almost crashing into other vehicles, going through traffic signals and driving on the wrong side of the road.

Officer Groeschel and Lt. Hanchek: These officers took the idea of a Peer Support Program from concept to becoming operational. This group provides a support network for law enforcement employees and their families in Winnebago County.

INDIVIDUAL ACCOMPLISHMENT

Officer Schrampfer has been working on a Law Enforcement Memorial license plate for the past 5 ½ years. He attended several meetings in Madison and spent countless hours on the phone and sending emails to make this a reality. The plate is now a reality based upon all of his hard work and dedication.

SERVICE AWARDS

Mark Mauthe – 27 Years* Missed getting the award in 2013
Jim Verkuilen – 25 Years
Ann Gollner – 20 Years
Amy Cook – 15 Years

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NEW OFFICERS
John Abrahamson
Raymond Berna

CHIEF'S AWARD
Ron Bouchard

OFFICER OF THE YEAR NOMINEES
Officer Sara Swenson
Inv. Pete Sawyer

OFFICER OF THE YEAR
Inv. Mark Mauthe

Our Community Liaison Aaron Zemlock has also completed the 2014 Annual Report. I have attached a copy for your review. This report looks back at the previous year and provides the information on programing and statics from the past year.

We would like to thank the community for their support over the past year, especially after the events on May 3rd. The tragedy on the Trestle Trail has been difficult for the community and especially for the families that have lost loved ones. However, the strength, support and caring that people has shown for each other makes us proud to serve such a wonderful community.

City of Menasha

POLICE

Department

2014 Annual Report

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Our mission is to be the model of modern police services, built upon a strong partnership with the community, using respect, creativity, and technology to find solutions and improve the quality of life for all.

CHIEF'S MESSAGE

Welcome and thank you for taking the time to look at our 2014 Annual Report. This is our second year of publishing this report. This is a great opportunity for us to provide information on what we have done to meet the needs of the community, addressing trends in crime and provide some highlights of projects or events from the past year.

2014 has been one of the most challenging years to work in law enforcement. Based upon a number of events which have taken place across the country there is high level of skepticism and mistrust of law enforcement. A look back at history shows similar issues back in the 1960's and 1970's. The solution to the community relations issues was the introduction of community policing. While I agree with the roots and philosophies of community policing, it has not continued to adapt as times have changed. Law enforcement is dealing with threats we thought we never would have seen, such as terrorism and active shooters. These added challenges moved us away from some of the successful strategies in the 1990's and 2000's.

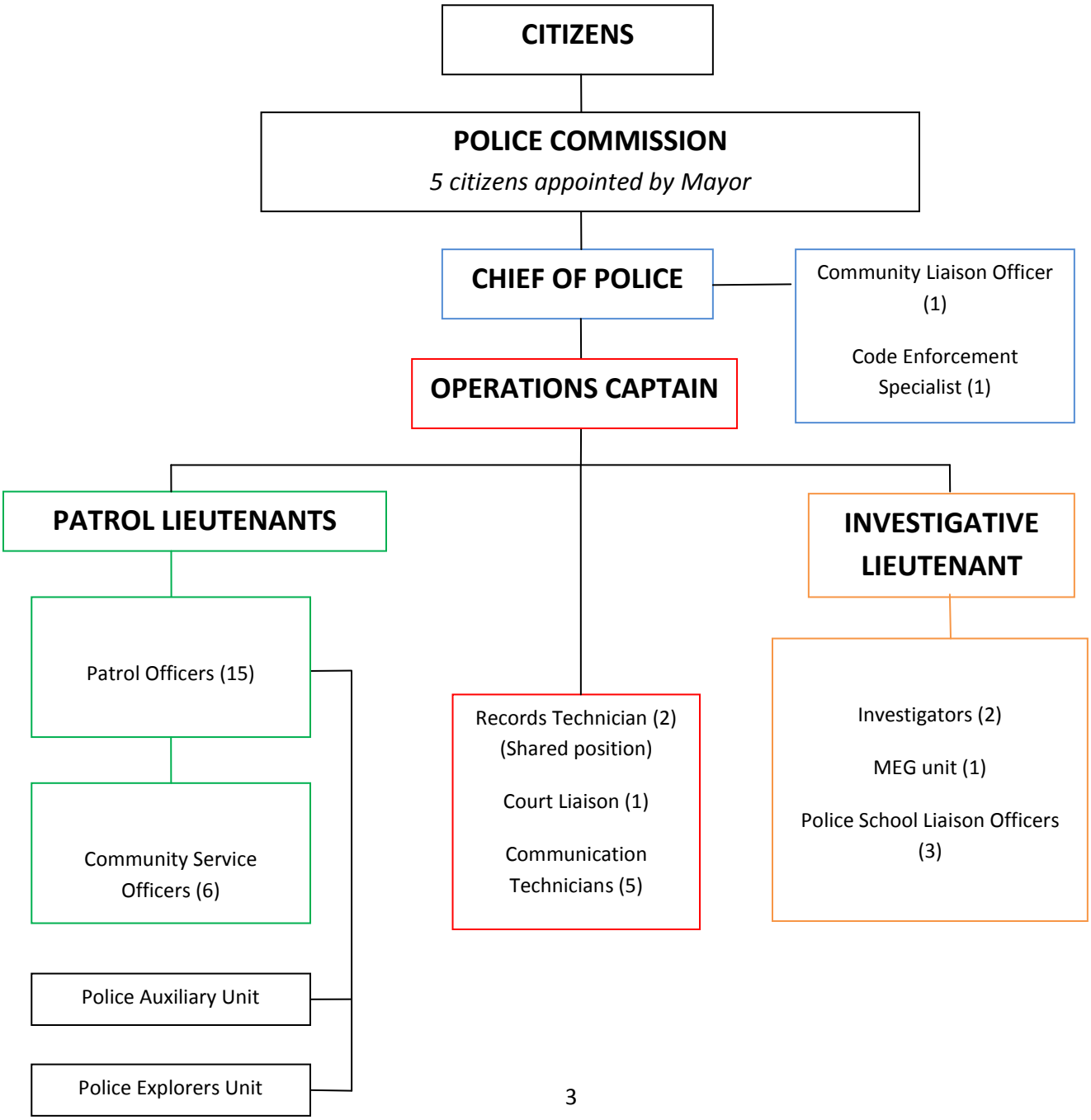
You may be asking, "Thanks for the history lesson Chief, what does this mean to me, a citizen in a safe community in Northeast Wisconsin?" I think this means a lot. I could sense this was coming and we have been working over the past few years to try and avoid the issues that have impacted other communities. It is essential for us to have an open line of communication with the community, provide clear and accurate documentation of activities we are involved in and treat members of the community with dignity and respect. Through initiatives such as social media discussions and Coffee with the Cops we do strive to keep the lines of communication open. We have taken steps to equip our officers with body cameras to ensure there is an unbiased record of events. Finally, for the past few years we have been emphasizing the concepts of "Procedural Justice" which underscores the importance of how we work with the community. The four pillars of procedural justice consist of: 1) fairness and consistency of rule application, 2) impartiality and unbiased decision maker neutrality, 3) voice and representation in process, and 4) transparency and openness in process.

While 2014 has been a challenging year for law enforcement, we are committed to being a model for modern police services. Stay tuned to new and innovative projects that we will be working on in 2015. On behalf of the employees of the Police Department, it is an honor to serve Menasha and as always I welcome your feedback.

Serving our community,

Chief Timothy Styka

ORGANIZATIONAL CHART



STAFF - SWORN

CHIEF OF POLICE
Timothy Styka

OPERATIONS CAPTAIN
Brett Halderson

INVESTIGATIVE LIEUTENANT
Ronald Bouchard (Ret.)

PATROL LIEUTENANTS
Lawrence Bonneville
Charles Sahr
Angela Hanchek
Jamal Kawar
Matthew Albrecht

INVESTIGATORS
Mark Mauthe
Stephanie Gruss

COMMUNITY LIAISON OFFICER
Aaron Zemlock

POLICE – SCHOOL LIAISONS
Ann Gollner
Amy Cook
Jeff Jorgenson

PATROL OFFICERS
Martin Schrampfer
Roger Picard
Nick Oleszak
Sara Swenson
Jim Verkuilen
Chris Groeschel
Matt Lenss
Pete Sawyer
Matt Spiegel
Nick Thorn
Dan Hoernke
Anthony Edwards
Denton Heidemann
Josh Gallagher
Adam Miller
John Gollner

STAFF - CIVILIAN

POLICE COMMISSION

Ron Duuck
Tony Gutierrez
Marshall Spencer
Jason Dionne
Terri Reuss

RECORDS CLERK (SHARED POSITION)

Jenny Groeschel
Ginger Tralongo

COURT/TRAFFIC LIAISON

Bev Sawyer

COMMUNICATIONS TECHNICIAN

Darlene Krause
Sharon Beyer
Amber Olson
Debbie Borchart
Mary Janssen
Sheri Grotto
McKenzie Paul

CODE ENFORCEMENT SPEICALIST

Joe Polzien

CROSSING GUARDS

Robert Piel	Ray Zielinski (relief)
Gary Gallant	Mark Mennen (relief)
Rich Sokel	Sue Biese (relief)
Mickey Mennen	Jill Beining (relief)
Lori Davis	Will Hoerning (relief)

CITY SNAPSHOT

The City of Menasha is situated right in the heart of the Fox Valley on the north shore of Lake Winnebago. The 17,437 residents comprise a diverse and engaged community in which we are proud to serve. Menasha is in a period of economic revival and during this past year, many steps have been taken towards the continued revitalization of our downtown and other key areas of interest in the city.

The City of Menasha encompasses a total of 7.72 miles spanning both Winnebago and Calumet Counties. The various neighborhoods in the city range from a central core of traditional ranch and two-story homes, to large lakefront residences, and newer subdivided neighborhoods to the east. Each neighborhood has its own unique character and charm.

Our officers patrol just over 90 miles of streets within the corporate limits of Menasha. Our patrols cover every road from private streets to main thoroughfares like US Highway 10 and State Highways 47 and 114. The streets wind through our residential neighborhoods, industrial zones, downtown, and parks.

YOUTH PROGRAMS

MENASHA POLICE EXPLORERS – Supporting and interacting with the youth in our community has always been a priority of the Menasha Police Department. We realized there was a gap in our ability to interact with our high school aged students and started looking at programs that would allow us to fulfill this goal. In fall of 2012, we started the Menasha Police Explorers program. Students from the Neenah and Menasha school districts who express an interest in the law enforcement career are sent invitation letters to attend an open house meeting. Since 2012, we have maintained an impressive number of youth interested. We currently have 15 youth actively participating in the program.

The program is supervised by Menasha Officers Nick Thorn and Anthony Edwards, as well as Officer Chad Gruenstern from Neenah Police Department, and Menasha Auxiliary Officer Jim Meyers. Funds for the unit from 2014 were generated through the dedicated fundraising efforts by the youth as well as a small annual membership fee.

Menasha Police Explorers assisted the police department with a variety of events that took place in the city like the Fourth of July fireworks, handing out candy for Halloween, assisting the Menasha Public Library with a children's story walk, and with pedestrian crossing during parades.

Students in the Neenah and Menasha school districts who are 15 ½ years old or older are eligible to join. Contact **Officer Nick Thorn, nthorn@ci.menasha.wi.us, for additional info.**

YOUTH ACADEMY – Our Youth Academy was not held in 2014 due to low registration. Between summer school and the many other activities kids are involved in, we didn't meet our minimum number to hold the program. It will return in 2015. The Youth Emergency Services Academy was created to provide middle school youth an opportunity to explore the fields of law enforcement, fire/rescue, and emergency medical services. Current year 6th, 7th, and 8th grade students apply and the first 15-20 students are selected to participate. Students spend an entire day with the fire department running drills and rappelling. A variety of police related topics are also taught that include: traffic stops, Simunitions, crime prevention, and OWI enforcement.

A large number of officers participate in teaching the various aspects of the job. The City of Menasha Health Department provides the first aid instruction as well as a health and nutrition piece. Neenah/Menasha Fire Rescue has been involved since the first session and provides a great insight into the fire/rescue profession.

Engaging Our Youth

In June of 2014, Officer Matt Lenss, along with others from the department participated in the Free Fishing day event at Jefferson Park. As an informal Cops and Bobbers type event, Officers were there to lend a hand in baiting hooks, casting, removing fish, and any other need that arose with the young fishermen and fisherwomen. Community First is sponsoring the 2015 event with Heckrodt Wetland Reserve and you can bet we will be there again to help out!!

Our Chief and other officers have participated in book readings to our young ones at various schools and when time allows, our officers have been known to play a little catch with the neighborhood kids or shoot a few hoops. A great perk of the job.

K9 PROGRAM

K9 ATHOS - Shortly after the first of the year our new K9 Officer arrived here in Menasha. Officer Spiegel began training immediately with Athos, a black German Shepherd, from the Czech Republic. We are truly fortunate to work for a community that saw the value of having a strong K9 program in the city and are confident that Athos and Officer Spiegel will continue to do great work for our community.

Athos and Officer Spiegel had their first official active duty work day together on March 30, 2014. Although the numbers of vehicles on the road during the night shift have declined, Athos has still been working hard. Of the 53 sniffs conducted, 28 resulted in arrests for various drug related crimes. He has also been involved in tracking two suspects and was able to locate the suspect in both cases. The team of Athos and Officer Spiegel are an incredible asset to our department and to the community.

Narcotics

Total Narcotic Sniffs: 53

Marijuana: 117.51g

Ecstasy: 2 tab

Drug Paraphernalia: 40 items

Total Arrests: 28

Percentage of accuracy: 96%

Tracks

Total Tracks: 2

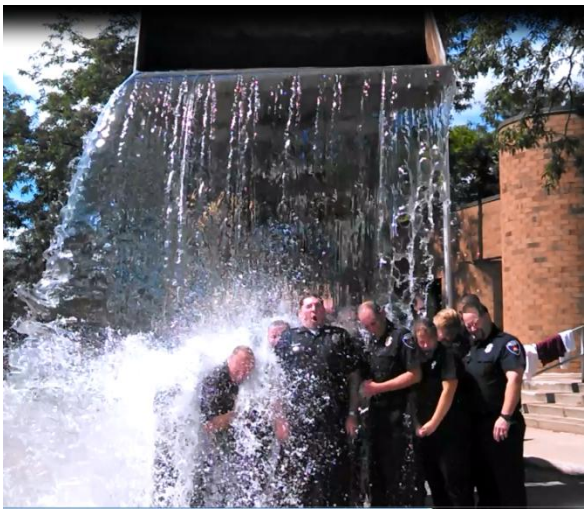
Percentage of accuracy: 100%

Officer Spiegel and Athos have also been able to do several community events where adults and children alike were able to meet our K9. A January 13th event for the Menasha Library was held at Luigi's where Officer Spiegel and Athos read children's books to a large number of kids. Lines were forming outside the door. We believe Officer Spiegel did most of the reading…

VOLUNTEERING FOR A CAUSE

Most officers when asked why they chose to work in this profession will tell you that they wanted to help people. As cliché as it may sound we believe that rings true with our staff. A fantastic thing about our officers and staff is that the desire to help others doesn't stop when the uniform comes off. Throughout the year, members of our department participated in many fundraising events for local, regional, and national causes.

SPECIAL OLYMPICS - Investigator Mark Mauthe has been extensively involved with supporting adults with intellectual disabilities who are striving to realize their dream of becoming Special Olympic athletes. He was voted into the Special Olympics Volunteer Hall of Fame in 2013 and in the past represented the State of Wisconsin as a torch bearer in the national competition in Lincoln, Nebraska. Our officers participate in the Torch Run, the Polar Plunge, Lock-up-a-Cop, Dunk-a-Cop, Bowl-a-Thon, and other fundraising events for Special Olympics. The smile on the athletes' faces is a fantastic reward.



ALS – ICE BUCKET CHALLENGE – After a challenge was thrown down by the Town of Menasha Police Department, our department accepted and decided to participate in the Ice Bucket Challenge in grand fashion. The City of Menasha Public Works Department was more than happy to provide the very large bucket and freezing water for the successful challenge. Nineteen members of our department took part and donations by our Menasha Police Benevolent and individual officers were made.

TECHNOLOGY USAGE

The Menasha Police Department has continually been at the forefront of new uses and designs of technology in the State of Wisconsin. By staying on the cutting edge of law enforcement technology, we are better able to provide higher levels of service to our community.

MOBILE VIDEO CAMERAS

Menasha squad cars have been equipped with video recording systems for some time. Recent upgrades have included cameras which record prisoner activities in the backseat as well. In our efforts to further increase transparency and accountability we are in our third year using wearable body cameras while on patrol. These allow officers the ability to capture evidence while out of view of the squad cameras. They have proven to be an invaluable tool.

FINGERPRINT IDENTIFICATION

Our department was fortunate to be one of the only agencies in the area to have a FastTrack fingerprint scanner which allowed us to quickly check for a person's identity if it was in question. We now have a portable unit in the supervisor's vehicle which brings this technology out onto the street. This allows for even quicker identification of a suspect which greatly increases officer safety and reduces time spent on the call.

DIGITAL RADIO SYSTEM

Every police agency in Winnebago County switched from an analog to an 800 MHz digital radio system. The changeover was required in order to comply with the FCC's new frequency plan for public safety in the United States. A note to those who like to listen to police scanners: You will need to purchase a new digital scanner as the old scanners will not receive the new broadcasts.

TRACS 10

The TRACS or Traffic and Criminal Software system went through a major overhaul this past year. Officer Martin Schrampfer was integral in getting the new system installed in our squads and station computers and provided valuable insight to the state regarding implementation issues. This system allows officers to complete warnings, citations, and accident reports in a digital format and even print out paperwork in the squad. All data is uploaded automatically.

POLICE BENEVOLENT

The Menasha Police Benevolent Association (MPBA) is comprised of current police department employees and retirees. The benevolent exists to support its members by cultivating fellowship among its members and to provide a medium for the exchange of knowledge and experience that fosters high professional standards. A primary function of the MPBA is to conduct charitable, educational, and recreational activities for the benefit of its members and the public. Members pay dues and an annual fundraiser is held to support the benevolent association's activities.

The MPBA strives to support the members and their families by providing events that honor and reward their hard work during the year. A family picnic in the summer and a Christmas party in the winter give members and their families a chance to enjoy one another's company outside of the work environment. During National Police Week, a dinner and awards ceremony is held to honor those officers who went above and beyond their expected call of duty.

A primary function and focus of the MPBA is to give back to our community. Last year we were able to support over a dozen community and/or law enforcement organizations or members by providing money or goods they needed. In 2014 support was provided to the Menasha High School Post Prom, Police Unity Tour, Special Olympics Fox Valley, Suburban Athletics Baseball, Racine College Baseball, Menasha Auxiliary Easter Egg Hunt, Menasha K9 Corps, Brown Family, Pomeroy Family, Menasha Football banner, Victim Crisis Response Team, Menasha Library, and others. We also adopt several families for the Christmas Giving program and this year, rang a few bells for the Salvation Army's Red Kettle Campaign.

Thank you for your continued support of our organization. Save the date, Friday, October 2, 2015 for this year's concert at Waverly Beach. We will have Simply Elton who does an amazing Billy Joel/Elton John tribute performance!

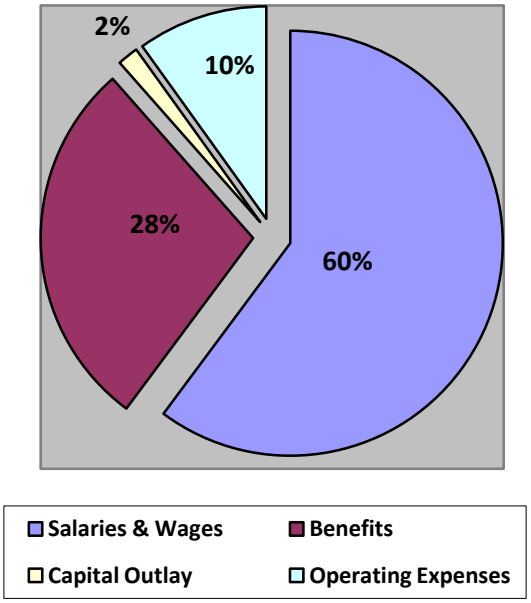
SIMPLY ELTON

POLICE ADMINISTRATION

The administration division of the police department consists of the Chief of Police and our Operations Captain.

Managing the department budget, officer training, and writing procedures and policies are just a few of the tasks taken on by this division. Striving to provide the best and most fiscally responsible level of service is at the forefront of each decision they make.

Police Budget	
Year	Amount
2014	$4,562,226
2013	$4,571,493
2012	$4,518,717



The pie graph illustrates the general breakdown of spending areas within the police department budget. As it is with most organizations, personnel costs make up the largest portion of the budget. The capital outlay and operating expenses provide the officers with the equipment they need to adequately serve the community.

In 2014, the police department continued to work at filling vacancies at the patrol level. The pool of applicants seeking law enforcement careers is getting smaller. Coupled with the rigorous standards for hiring, filling positions with the best possible candidates is an arduous task but one we will not compromise on.

PATROL DIVISION

Patrolling our streets remains a primary function of the department. The term "patrol" often conjures up images of officers driving through neighborhoods, making traffic stops, and running radar. All of those things happen on a daily basis but there is much more that happens with our officers on patrol.

Traffic enforcement is a high priority for our agency and is probably the number one complaint in any city. To address this more efficiently, we established a traffic reporting program where citizens can email or call in a specific complaint regarding a traffic issue in their neighborhood. A designated officer will share that complaint with the appropriate shift and officers are assigned to address it. A follow-up call is made to the citizen filing the complaint to let them know what was found and what enforcement action was taken. You can file a similar report by calling 920-967-3575 or email rpicard@ci.menasha.wi.us.

Responding to the more than 10,000 calls for service annually utilizes a significant portion of time for officers. Patrol officers respond to a multitude of calls for service ranging from citizen assists, disturbances, burglaries, robberies, drug and alcohol complaints, to homicides. In addition to responding to criminal complaints, officers often focus on preventative measures like checking business doors at night, patrolling parks and other public spaces like the trestle trail and school properties.

INVESTIGATIONS

There are currently two full-time investigators on staff with our department. They are supervised by an Investigative Lieutenant. Patrol officers respond to initial complaints and are often able to complete the investigation on their own. There are other circumstances when either the seriousness of the crime or the scope of the incident is too large for patrol follow-up or investigation. These cases are assigned to one or both investigators for follow-up.

There is no such thing as a "typical day" in any law enforcement position. This is especially true for investigators. Contrary to the television portrayal of crime scene investigators, very little time is spent on actual evidence collection. The reality is that our investigators spend a lot of time talking to people. They chase down leads, interview witnesses and suspects, write subpoenas and search warrant requests, log evidence, and write reports. All of which is essential for a successful investigation and prosecution.

Investigators attend specialized training throughout the year to help hone their skills. By attending conferences and trainings for homicide investigations, investigating missing persons, evidence collection techniques they are able to learn about the latest advancements in crime fighting technology and the best practices being utilized for investigations. The ever-changing technology in the field of evidence collection and analysis is exciting and we are fortunate to work in a department that embraces adapting to what is considered the best practice.

As drug trends change, so does the focus of the MEG unit. The current increase in heroin use and distribution has once again changed the landscape of drug enforcement in the Fox Valley and surrounding area.

Our department also provides a full-time investigator to the Lake Winnebago Area Metropolitan Enforcement Group or MEG Unit. The MEG Unit is a 13 officer unit comprised of officers from Winnebago, Outagamie, Calumet and Fon du Lac. Their focus is on the distribution and manufacturing of illegal drugs within the four county area.

COMMUNITY POLICING

2014 was another great year for our Community Liaison Officer, Aaron Zemlock. He had the opportunity to once again go out into the community and present to various groups on a variety of topics. The issue of workplace violence seemed to be of great concern to businesses small and large. In addition to physical security surveys for these business locations, assistance was provided in developing emergency response plans, and training was provided to employees in both the office and manufacturing/warehousing areas. This provides a great opportunity for private and public sector to collaborate on keeping their employees safe.

The implementation of the A.L.I.C.E program in our area schools was started and will continue through this upcoming year. Several of our parochial schools have asked for assistance in implenting the A.L.I.C.E. programs in their schools as well.

Information is power. We have continued to expand our communication and connections with landlords in Menasha. Menasha has a significantly higher percentage of rental properties than surrounding communities. Due to the more transient nature of renters versus home owners, it is essential that landlords have a resource in the police department and in turn the department can look to landlords to assist with problem tenants. An E-lert system has been used to let landlords know of any police calls to their properties. Any rental property owner can sign up to receive the alerts. A new and improved version was put into place in 2014 and is working flawlessly thanks to the efforts of Officer Nick Oleszak.

COMMUNITY POLICING

What about homeowners? How do they know what is going on in their neighborhood? There has been a decline in the traditional Neighborhood Watch Programs nationwide but it is still a viable and recommended way to meet and work with your neighbors to keep your home safe. We have several active neighborhood watch units in Menasha. We also offer a virtual neighborhood watch in which citizens cans sign up to receive a weekly email which alerts them to property crimes happening in Menasha. To sign up: Contact Officer Zemlock at: azemlock@ci.menasha.wi.us.

We conducted several Coffee with the Cops events back in 2013. The idea behind the event is to create a casual atmosphere where citizens and officers can talk about issues in the community. We held one event in 2014 at the Menasha Library and the turnout was fantastic. Locations to hold the event were scarce in 2014, causing us to reflect on how to best go forward with the program. Stay tuned for the return of this valuable program in 2015.

In our continued quest to be as transparent and accessible as we can we have continued to use social media and reach out to traditional media sources to keep Menasha citizens informed.

The police department Facebook page has surpassed 3200 followers. We can't think of another platform that allows us to reach so many people instantaneously. The posts may contain information about frauds or scams hitting the area, a request to help identify a suspect, wanted persons, department or community events, or sometimes something just for fun. Regardless of the post topic, our goal is to interact daily with the members of the community and provide a platform for information and discussion. We also utilize Twitter and Nixle to broadcast information via text.

POLICE SCHOOL LIAISON

Another essential component of our police services are the two Police Liaison Officers that work in our middle and high schools. The job is very different from patrol and other investigative roles within the department and each position differs greatly from one level of school to the other. Our three liaison officers do an outstanding job adapting to the environment they are working in. Working with youth from ages 4 to 18 poses unique challenges when having to address the multitude of issues that arise during a school day.

Liaisons work hand in hand with school administrators to provide a safe learning environment. Interactions with parents, students, social workers, and counselors are part of every day. Establishing connections between the multiple groups is what makes the program so effective.

In addition to the law enforcement related activity that occurs, the liaisons prefer their role as mentors to the students and they work hard to build positive relationships with them. By presenting in classrooms, eating lunch with the students, or even just saying hello in the hallway, liaisons are able to effect a positive change in the school.

The infrastructure and safety upgrades to the high school and the other buildings are providing a safe atmosphere, conducive to learning and creating places for our children to thrive.

MENASHA BLUEJAYS

MENASHA POLICE

A Word, From Our Liaisons

Officer Jeff Jorgenson – Elementary School Liaison

"2014 has brought renewed connections with the youth of our community. Since I am starting my 3rd school year I am already a recognizable part of each of the 5 schools. Thanks to the District's implementation of CHAMPS Classwide Positive Behavior Support program many of our nuisance behaviors have decreased. This program has had great success in the Green Bay School District and I have been able to see that replication occurring in Menasha as well.

Since educational success has always been a key ingredient of breaking the cycle of low socioeconomic status I have been working with social workers and principals to hold students and parents accountable for their timely arrival and unexcused absences. This effort does include a referral to the District Attorney's office which then initiates County services to assist families who struggle. The families on the fringe may receive a summons which will be dismissed providing their student's attendance improves. Making attendance a healthy habit at the elementary level will help children throughout their school years.

I continue to see an upswing on children suffering from mental health issues as well as limited access to psychiatric services and therapy sessions. In addition, we have numerous transiency issues with families arriving and leaving our school district throughout the year. Unfortunately, when children are too overwhelmed with these circumstances they have limited coping mechanisms and their frustration will show in a mental health crisis. My consistent response to these situations has helped me build trust and rapport with the students occasionally causing a de-escalation merely by my presence.

The elementary PSLO position has allowed me to gain a better perspective on our youth and challenged me to find and reinforce the positive in every student as well as challenge students to make sound decisions based on respect, responsibility and safety." - Jeff Jorgenson

Officer Amy Cook – Maplewood Middle School Liaison

"Greetings from Maplewood Middle School! It's hard to believe the 2014-2015 school year is already coming to a close. It has been a busy year with some great things happening, and sadly some not so great things.

On the positive side, I recently spent some time in the classroom teaching our 6th grade students about the dangers of drugs and alcohol. Utilizing displays borrowed from the MEG unit containing actual drugs and paraphernalia, the audience remained captivated while learning about drugs, the dangerous affects on the body, and hearing real life stories. Throughout the year I also teach segments on Internet Safety, Cyber bullying and Sexting, as well as a section on the Bill of Rights. I really enjoy the time I spend in the classroom and the positive interactions I have with students.

Citing many close calls with our crossing guard and concerned for the safety of her and the students crossing Midway Road every day, I wrote a mini grant to AAA of Wisconsin to purchase safety equipment. I received the grant money and was able to purchase an LED lighted safety vest, and two lighted LED STOP paddles for the crossing guard. On darker mornings, foggy days, and even in bright sunshine (which will happen again soon), our crossing guard and students are safer as they make their way to school each day.

Speaking of safety…there are many changes coming to MJSD with respect to how we handle emergency situations. You may or may not have heard about ALICE, which stands for Alert, Lockdown, Inform, Counter, Evacuate. This program has been adopted by MJSD and a group of us were trained in it last August. While it has taken time, we are beginning to introduce the new concept to our staff, then our students. ALICE offers more alternatives to a traditional lockdown when dealing with inside or outside threats to schools. Whenever we are looking at change it can be difficult, but when the end goal is the safety of our students and staff, it is worth it.

On the negative side, I have seen a large increase in the number of violent calls with students, drugs/alcohol, and weapons complaints. Statistically speaking, I have about the same number of arrests to date this year as all of last school year, and we still have two full months of school remaining. In 2013-2014, I had a total of 5 drug/alcohol arrests in the school, and 1 CCW (carrying a concealed weapon) arrest. In 2014-2015 so far, I have had 10 drug/alcohol arrests and 10 CCW arrests. I cannot say what is contributing to the increase, but I can say that overall there has been a decline in the respect shown to all adults in the building, and even from some of the parents of these students. In addition with the new seclusion and restraint laws, students know teachers will not touch them and therefore they push the envelope with their behaviors, often times requiring police to be called in. It is well known that drugs, alcohol, weapons, and violence are not welcome in school, but it continues to be an issue.

To finish on a positive, the Maplewood Music Department held a benefit concert in honor of Frehley Gilmore, a Maplewood student who died of cancer in August 2014. They raised over $4500 for the Make-a-Wish Foundation, which also granted Frehley a wish during her illness. What an amazing tribute. It was an honor and a privilege to be a part of Frehley's life, and something that has impacted my life forever. Being a PSLO is not for everyone, but I can honestly say that it has been the best years of my career.
- Amy Cook

Officer Ann Gollner – Menasha High School Liaison

This year at Menasha High School has been one for the record books, literally. Like any high school, we have our issues we deal with, theft, fights, truancy, etc.. but the staff here is amazing and we are able to work through these issues and provide a safe and healthy learning environment for everyone. This only happens when a school comes together and watches out for one another, reports things that seem "not normal", and support the efforts the school makes to provide a great place to learn.

This year was extra special thanks to an amazing season by our Menasha Bluejay football team. Coach Korth and his staff were able to guide a fantastic team of high school players to an undefeated season. The environment throughout the school this fall season was electric. But, unfinished business still needed to be finished and the Bluejays did just that. A trip to Madison and a well fought battle on the football field yielded the winning trophy for the State Championship. It was amazing to see the support from the students and the community as a whole as signs around the city wished the team good luck in their quest. Business had banners on their walls and the city hung a banner across Racine St to honor their efforts. It was a unique experience to be part of and made us all proud to be Bluejays!

As you are certainly aware, the high school has gone through (and continues to go through) a major transformation. The remodeling/construction project started last year and will be finishing up in the near future. Two major additions to the east and west sides of the building have added much needed classroom space and provide the students with a state-of-the-art learning facility. The improvements to the existing portion of the school are nothing less than extraordinary. The center of the building has become an open, inviting meeting place for students and staff. The construction also provided the opportunity to increase security within and around the school. An effective learning environment depends on many things and feeling safe while at school is one of them. In addition to the many programs designed to help kids through the high school world, there have been many upgrades to the physical security at the school. The main entry was upgraded to make access to the school, controlled, but friendly. Additional technology like cameras and network controlled access points have helped the school administrators and I resolve issues quickly and provide for faster ways to make the school safe if needed. Construction is slated to be completed by the beginning of the 2015-16 school year.

– Ann Gollner

SUPPORT SERVICES

COMMUNICATIONS AND RECORDS

The City of Menasha Police Department is open 24 hours a day, 7 days a week. During that time, our front desk is staffed by one of our communication technicians. The front office staff is responsible for answering incoming calls for service, addressing issues that are brought into the lobby, and typing all reports from officers. They are also responsible for relaying information to officers, confirming warrants, and perform a variety of other tasks. They are an invaluable asset to our agency.

Our records department is staffed by two part-time employees. They assist with issues that are brought into the lobby as well as help answer phones when it is busy. Their primary task is managing the voluminous amount of records produced each year. Abiding to State of Wisconsin records laws, they disperse reports to those who request copies as well as send all of the necessary documents to the District Attorney's office to be used during case prosecutions. The items being requested can consist of paper reports, photos, or videos. In addition, they also issue bartenders' licenses, parking permits, and perform additional tasks.

COURT LIAISON

Another key component to the department is our Court Liaison. Her role is to process all of the citations, municipal summonses, accidents, and parking citations written by officers. In addition, she makes ready all necessary materials needed for municipal court cases. Over **4,000** citations, summonses, accidents, and parking tickets were written by officers in 2014. We are thankful to have such an efficient and dedicated person in this role.

EMERGENCY DISPATCH

The Winnebago County Sheriff's Department provides service for all 911 calls in the county. Typically, there are 5-6 Communication Technicians working in the 911 Communications Center. They work on the second floor of the Winnebago County Sheriff's Office. One technician is responsible for all of the calls in the City of Menasha, City of Neenah, and Town of Menasha, often referred to as the "north end". In addition calls they are also responsible for dispatching officers to calls.

The digital radio system has been fully implemented in Winnebago County. It provides for a larger number of channels to help increase communication.

CODE ENFORCEMENT

Property values, living conditions, vermin, graffiti, junk vehicles are all issues that are of great concern to most residents. We are fortunate to have a highly trained, full-time Code Enforcement Specialist working for our department. Citizens are able to call in a complaint or download a complaint form to report conditions which violate City of Menasha Code. Specialist Joe Polzien works closely with Community Development and the Health Department in ensuring the places people reside are safe, healthy, and abide by city code.

Before

After

COMMUNITY SERVICE OFFICERS

We employ four CSO's who work on a part-time basis assisting officers with calls for service. Typically, our CSO's handle calls for vehicle lockouts, animal complaints, and found property. They also assist officers with traffic direction during accident investigations as well as during major city events. Many of those working as CSO's have an ambition to work in the law enforcement field as a career.

MENASHA AUXILIARY POLICE

Dating back to 1963, the City of Menasha has had an Auxiliary Police unit that provides community service to Menasha. The group is diverse in make-up, having members from 21 to over 50 years old from many different backgrounds. The group elects their own supervisors and has a full-time police officer as an advisor to the unit. They provide traffic control at events, security at public functions, and assist officers when requested. They receive significant training in law enforcement tactics and techniques. They also run a very successful Easter Egg Hunt each year at Smith Park.

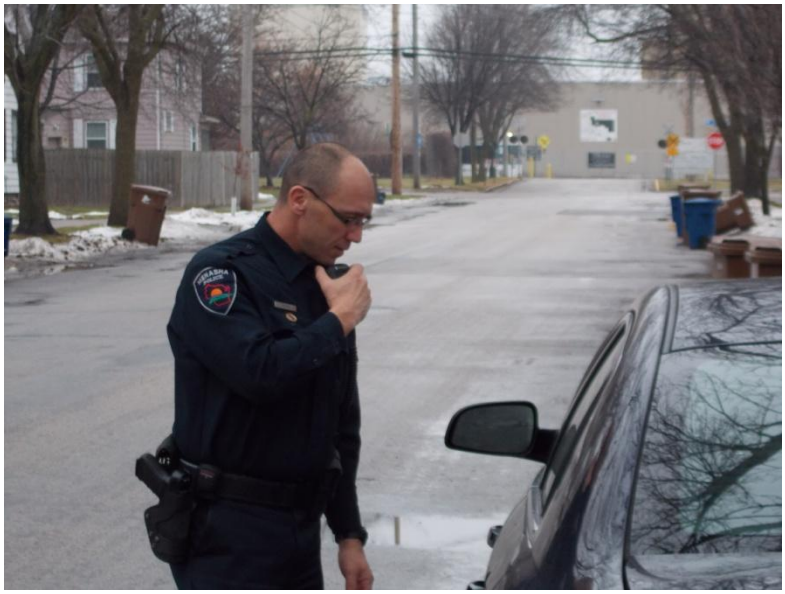
STATISTICS – CALLS FOR SERVICE

ACTIVITY REPORT - 2012-2014

Incident Type	2014	2013	2012
Complaints	7,408	7,763	7,884
Services & Assists	2,904	2,411	2,718
Traffic Stops	2,171	2,700	1,984
Crashes	450	409	410
Total	**12,933**	**13,283**	**12,996**

The charts above compare the total police activity for 2012 – 2014 .

- **Complaints** indicate the number of police reports and investigations done by officers.
- **Services & Assists** indicate the number of times officers have assisted citizens, motorists, other agencies, etc. Many times these incidents do not generate a police report.
- **Traffic Stops** indicates the number of times officers stop a vehicle for a traffic violation. These may result in a citation(s) or warning(s) being issued.
- **Crashes** are those reported to the police department occurring either on roadways, parking lots and/or private property which are both reportable and non-reportable to the State.



STATISTICS – CALLS FOR SERVICE

CALLS FOR SERVICE BREAKDOWN

Incident Type	2014	2013	2012
911 Assist	448	338	282
911 Hang Up	166	186	75
Abandoned Vehicles	34	30	32
Alarm	196	176	189
Animal	613	592	601
Civil	27	50	31
Emergency Committal	57	61	56
Damage to Property	182	158	224
Death	21	18	17
Disturbance	639	601	569
Domestic Disturbance	89	84	70
Drugs	166	196	195
Fraud	92	66	68
Harassment	204	192	205
Juvenile	494	441	425
Lost/Found Property	115	129	132
Missing Person	30	30	32
Noise	208	189	195
Open Door	91	79	45
Runaway	68	41	69
Sex Offenses	42	32	41
Suspicious Sit/Veh/Person	714	727	881
Trespass	18	12	19
Warrant Arrests	202	221	190
Weapon	16	24	18
Welfare Check	646	653	736
TOTAL	5578	5326	5379

The chart above is a breakdown of some of the types of complaints officers have investigated. Certain crimes (theft, burglary, robbery, assault, etc) are compared on the next page.

STATISTICS – CRIMES AND ARRESTS

City of Menasha Unified Crime Report of Index Offenses

	2014	2013	2012
Violent Crime			
Murder	2	2	0
Forcible Rape	4	2	5
Robbery	4	3	2
Assault/Battery/Simple Assault	94	76	65
Total Violent	**104**	**83**	**72**
Clearance Rate	**67%**	**67%**	**72%**
Property Crime			
Burglary	42	55	67
Theft	338	364	355
Motor Vehicle Theft	10	6	7
Arson	2	0	0
Total Property	**392**	**419**	**429**
Clearance Rate	**26%**	**25%**	**31%**
Total Index	**496**	**502**	**532**

The Federal Bureau of Investigation's Uniform Crime Reporting (UCR) Program, which began in 1929, collects information on the following crimes reported to law enforcement: homicide, forcible rape, robbery, aggravated assault, burglary, theft, motor vehicle theft, and arson.

The UCR Program also maintains a database of arrests and clearance rates of law enforcement agencies. Clearance rates reflect the percentage of those cases that are cleared or solved.

The statewide clearance rates for 2012 (most recent available) were: 53% for violent crimes and 27% for property

ARREST REPORT

	2014	2013	2012
Prosecution Requests	301	259	239
Juvenile Referrals	206	123	155
City Summons	579	480	635
TOTAL	**1,086**	**862**	**1,029**

This chart outlines the types of arrests made by officers.

- **Prosecution requests and juvenile referrals** are requests to the district attorney's office for state charges.
- **City summonses** are local ordinance violations.

STATISTICS – TRAFFIC ENFORCEMENT

TRAFFIC CITATIONS

	2014	2013	2012
Traffic Citations	1262	1742	1543
Parking citations	2862	2673	2440
OWI	97	88	95
Total	**4,221**	**4,503**	**4,078**

TRAFFIC WARNINGS

	2014	2013	2012
Traffic Warnings	1533	1693	1289

CRASHES

	2014	2013	2012
Crashes Investigated	367	369	273

The top two charts show the amount of traffic enforcement in the City of Menasha. It compares the number of citations to the number of warnings issued by officers.

The bottom charts shows the traffic crashes that exceed a certain threshold and are reported to the state.

CRIME – HOW DO WE COMPARE

The City of Menasha is slightly above the state average and well below the national average for crime rates. The City of Menasha experienced a crime rate of 29 crimes per 1,000 people in 2013. The state average for 2012 was 27 per 1,000 and the national average was 33 per 1,000. In the Fox Valley, Menasha has a lower violent crime rate than Appleton and is slightly higher than Neenah and the Town of Menasha. The property crime rate is slightly larger than the State average.

Crimes	U.S. One every	WI One every	City of Menasha One every
Homicide	35 min.	2 days	6 months
Rape	6 min.	7 hours	6 months
Aggravated Assault	40 sec.	58 minutes	5 days
Robbery	1 min.	1 hour	4 months
Theft	5 sec.	5 min.	1 days
Burglary	15 sec.	20 min.	6 days
Auto theft	43 sec.	1 hour	61 days

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