



NEWS FROM THEDACARE™

FOR IMMEDIATE RELEASE:

January 6, 2010

**THEDACARE BEHAVIORAL HEALTH CONSOLIDATES
OUTPATIENT SERVICES AT ONE FOX CITIES LOCATION**
Patients, Families will Benefit from Comfortable, Easy-to-Navigate Facility

ThedaCare Behavioral Health will operate the majority of its outpatient services in Menasha beginning Mon., Feb. 8.

The ThedaCare Behavioral Health Clinic at 1095 Midway Road was remodeled to accommodate the transfer of psychiatry, neuropsychology and Alzheimer's Center for Excellence from a clinic on Westhill Boulevard in Grand Chute and the mental health day treatment center at Theda Clark Medical Center in Neenah.

Staff members from the Westhill Boulevard location will begin seeing patients at Midway Road clinic on Mon., Feb. 8. The Theda Clark day treatment center staff members will move to the consolidated site in early April.

"Many of our patients see more than one provider and sometimes they are at different locations, which can be a hassle. Having all of our outpatient services and personnel at one location makes it more convenient for our patients," said Mary Downs, executive director of ThedaCare Behavioral Health.

The newly remodeled clinic features an easy-to-navigate registration area, waiting areas closer to providers, and a comfortable café area where family members can wait while their loved ones receive treatment. Some offices were also remodeled during the \$330,000 project to create work cells, allowing providers to communicate easier.

A central registration area was created and there will be one process for all pre-authorizations.

"This is all about improving the experience for our patients and making the process easier for them to get the care they need," Downs said. "It's also essential we create a welcoming environment for families since most patients have someone waiting for them while they are in a therapy session or undergoing testing. We want them to feel comfortable and relaxed while they're here."

ThedaCare Behavioral Health is the largest behavioral medicine provider in Northeast Wisconsin, providing inpatient and outpatient mental health and AODA treatment to more than 8,000 individual patients. It offers services at locations in Menasha, New London, Neenah, Oshkosh, and Waupaca.

ThedaCare (www.thedacare.org) is a community-owned health system consisting of Appleton Medical Center, Theda Clark Medical Center, New London Family Medical Center, Riverside Medical Center in Waupaca, ThedaCare Physicians, and other health care services. ThedaCare is the largest employer in Northeast Wisconsin with nearly 5,400 employees.

For more information, media may contact Megan Wilcox (megan.wilcox@thedacare.org), corporate and public relations specialist for ThedaCare, at (920) 830-5847.