



# Neenah-Menasha Fire Rescue

Office of Chief Al Auxier

February 25, 2010

Mayor Don Merkes  
City of Menasha  
140 Main St.  
Menasha, WI 54952

Mayor Don Merkes,

The Cities of Menasha and Neenah along with Neenah Menasha Fire Rescue, NMFR, recently received an updated Insurance Services Office, ISO, rating for the City of Menasha and the City of Neenah. I am pleased to report through efforts of our staff at NMFR, especially Deputy Chief Steve DeLeeuw, the rating improved from a 3 to a 2 this year. While it is our understanding that the new rating doesn't significantly affect residential occupancies it may offer insurance benefits for commercial properties within both communities.

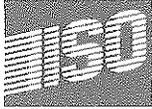
The original rating came back a few months ago as a three, upon reviewing the report Steve found and was able to correct some information that improved the cities rating. This improved rating speaks volumes about how all the departments within the two communities work to provide a high quality of service to everyone that lives, works and owns property in our communities.

If you have further questions please contact Deputy Chief Steven DeLeeuw or myself and we will try to answer any questions you may have.

Sincerely,

A handwritten signature in black ink, appearing to read "Al Auxier".

Al Auxier  
Chief



# INSURANCE SERVICES OFFICE, INC.

111 NORTH CANAL STREET SUITE 950 CHICAGO, ILLINOIS 60606-7270 (312) 930-0070 (800) 444-4554 FAX: (312) 930-9394

February 10, 2010

Don Merkes, Mayor  
City of Menasha  
140 Main St.  
Menasha, WI 54952

RE: Menasha, Calumet & Winnebago Counties, WI  
Public Protection Classification: 2  
Effective Date: April 1, 2010

Dear Mayor Merkes:

We wish to thank you, Fire Chief VanderWyst and Water Official Radtke for your cooperation during our recent Public Protection Classification (PPC™) survey. Insurance Services Office (ISO®) has completed its analysis of the structural fire suppression delivery system provided in your community. The resulting classification is indicated above.

Enclosed is a Public Protection Summary Report, which provides a detailed analysis of your fire suppression services. If you would like to know how your community's classification could improve or if you would like to learn about the potential effect of proposed changes to your fire suppression delivery system, please call us at the phone number listed below or visit our website - [www.isomitigation.com](http://www.isomitigation.com).

ISO is the leading supplier of data and analytics for the property/casualty insurance industry. Most insurers use PPC classifications for underwriting and calculating premiums for residential, commercial and industrial properties.

The PPC program is not intended to analyze all aspects of a comprehensive structural fire suppression delivery system program. It is not for purposes of determining compliance with any state or local law, nor is it for making loss prevention or life safety recommendations.

If you have any questions about your classification, please let us know.

Sincerely,

Very truly yours,

*Public Protection Classification Dept.*

Public Protection Classification Dept.  
(800) 930-1677 Ext. 6209

cc: Len VanderWyst, Fire Chief  
Mark Radtke, Director of Public Works

Grading Sheet For: Menasha, Wisconsin  
 Calumet, Winnebago County  
 Public Protection Class: 02 Surveyed: May, 2009

<u>Feature</u>	<u>Credit Assigned</u>	<u>Maximum Credit</u>
Receiving and Handling Fire Alarms	8.80%	10.00%
Fire Department	37.91%	50.00%
Water Supply	36.68%	40.00%
*Divergence	-3.18%	
Total Credit	<u>80.21%</u>	<u>100.00%</u>

The Public Protection Class is based on the total percentage credit as follows:

<u>Class</u>	<u>%</u>
1	90.00 or more
2	80.00 to 89.99
3	70.00 to 79.99
4	60.00 to 69.99
5	50.00 to 59.99
6	40.00 to 49.99
7	30.00 to 39.99
8	20.00 to 29.99
9	10.00 to 19.99
10	0 to 9.99

\*Divergence is a reduction in credit to reflect a difference in the relative credits for Fire Department and Water Supply.

The above classification has been developed for use in property insurance premium calculations.

## THE ISO PUBLIC PROTECTION CLASSIFICATION (PPC) PROGRAM

ISO's PPC program evaluates communities according to a uniform set of criteria defined in the Fire Suppression Rating Schedule (FSRS). These criteria incorporate nationally recognized standards developed by the National Fire Protection Association and the American Water Works Association.

Utilizing the FSRS, ISO objectively reviews the fire suppression capabilities of a community and assigns a Public Protection Classification – a number from 1 to 10. Class 1 represents exemplary fire protection, and Class 10 indicates that the area's fire suppression program does not meet minimum recognition criteria. Assuming all other factors are equal, the price of property insurance in a community with a good PPC is lower than in a community with a poor PPC.

The FSRS allocates credit by evaluating the following three major features:

- Fire Alarm and Communication System - This review accounts for 10% of the total classification which centers upon a community's facilities and support for handling and dispatching fire alarms.
- Fire Department - This review accounts for 50% of the total classification which focuses upon items such as engine companies, distribution of fire stations and fire companies, department manning, and training.
- Water Supply System - This review accounts for 40% of the total classification highlighting the water supply a community uses for fire suppression.

### Split Classifications

When ISO develops a single classification for a community, all of the community's properties receive that classification. In many communities, ISO develops a split classification (for example, 5/9). Generally, the first class (Class 5 in the example) applies to properties within 5 road miles of a fire station and within 1000 feet of a fire hydrant. The second class (Class 9 in the example) applies to properties beyond 1000 feet of a hydrant but within 5 road miles of a fire station. ISO generally assigns Class 10 to properties beyond 5 road miles of a fire station. In a class 5/10 community, Class 5 applies to properties within 5 road miles of a fire station. Class 10 applies to properties beyond 5 road miles of a fire station station.

The above rules apply to properties with a needed fire flow of 3500 gpm or less. Properties with larger needed fire flows are individually evaluated, and may vary from the town classification.

### Countrywide Public Protection Classification Summary

