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THEDACARE BEHAVIORAL HEALTH RENOVATING CLINIC

Fox Cities Outpatient Services Being Consolidated at Midway Road site

ThedaCare Behavioral Health is consolidating its Fox Cities outpatient services to better serve the needs of patients and their families by renovating its Midway Road campus.

The Midway Road remodeling project includes creating an easy-to-navigate registration area, moving waiting areas closer to providers, and building a comfortable café area where family members can wait while their loved ones receive treatment. Some offices will also be remodeled to create work cells, allowing providers to communicate easier.

Once the \$330,000 remodeling project is complete, ThedaCare Behavioral Health will move its psychiatry, neuro-psychology and Alzheimer's Center for Excellence from a clinic on Westhill Boulevard in Grand Chute and the mental health day treatment center at Theda Clark Medical Center in Neenah to the Midway Road location.

The consolidation creates one location in the Fox Cities for all of ThedaCare Behavioral Health's outpatient services, said Mary Downs, executive director of ThedaCare Behavioral Health.

"Bringing our outpatient services to one location will improve the experience for our patients since we will have one central registration area and one process for pre-authorizations," she said. "They will also need to travel to only one location for their outpatient mental healthcare needs."

The consolidation will free up time for patients to pick up their paper prescriptions from providers. In addition, patients seeing a psychiatrist at Theda Clark will now be able to do so at the Midway office, Downs said.

"Many patients have family members waiting for them while they are in a therapy session or undergoing testing and we also wanted to provide a more comfortable, welcoming environment for them, and all of our customers," she said.

The Midway Road expansion is part of ThedaCare's plan to expand its mental health services, said Rose Crow, senior vice president of ThedaCare Behavioral Health and Senior Services. For example, ThedaCare Behavioral Health recently hired Peter M. Fischer, MD, a psychiatrist who will see patients at Theda Clark. Also new is and Daniel Condit, MD, a neuropsychologist who will see patients at ThedaCare Behavioral Health's outpatient clinic. Dr. Fischer specializes in the treatment of mood and psychotic disorders, obsessive compulsive disorders and the effects of trauma while Dr. Condit will perform performing neuropsychological evaluations and consultations on adult patients.

"ThedaCare is committed to providing the best care possible for our patients whether they are dealing with a physical ailment or a mental health problem or are battling an addiction. This expansion will allow us to improve the overall care provided to patients," Crow said.

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The renovation project begins Oct. 12 and will be completed by mid-January. Once construction is complete, staff members from psychiatry, neuro-psychology and Alzheimer's Center for Excellence will move from their rented space in Grand Chute to the Midway office.

ThedaCare Behavioral Health is the largest behavioral medicine provider in Northeast Wisconsin, providing inpatient and outpatient mental health and AODA treatment to more than 8,000 individual patients. It offers services at locations in Menasha, New London, Neenah, Oshkosh, and Waupaca.

ThedaCare (www.thedacare.org) is a community-owned health system consisting of Appleton Medical Center, Theda Clark Medical Center, New London Family Medical Center, Riverside Medical Center in Waupaca, ThedaCare Physicians, and other health care services. ThedaCare is the largest employer in Northeast Wisconsin with nearly 5,400 employees.

For more information, media may contact Megan Wilcox (megan.wilcox@thedacare.org), corporate and public relations specialist for ThedaCare, at (920) 830-5847.

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